



Gwasanaethau Gwybodaeth i Deuluoedd  
Family Information Services

## Annual Report April 2017 - March 2018



### What is The Index?

The Index is Cardiff and the Vale of Glamorgan's voluntary register of children and young people with disabilities or additional needs.

The Index aims to provide information to:

- **Families** – keeping families up to date with services, support and activities across Cardiff and the Vale of Glamorgan. It also provides a point of contact for families to discuss their needs.
- **Professionals** – keeping professionals up to date with the needs of children and young people with disabilities or additional needs, in order to plan services and improve access to services and support.
- **Organisations** – promoting existing services and support.

**Julia Sky, Regional Index Officer**

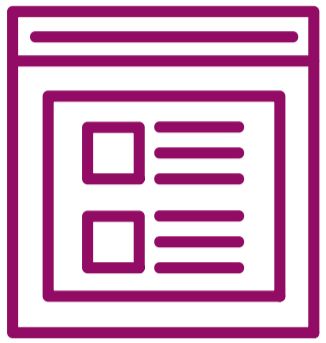
# Key Achievements April 2017 - March 2018



**353** **New!**  
registrations



**4**  
newsletters  
produced



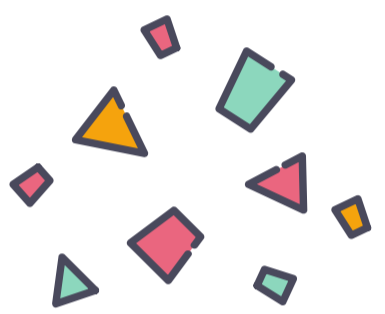
**50+**  
Index eNews  
sent to families and  
professionals



**500+**



ALN specific  
Social Media posts



**100+**  
attended  
Fully Inclusive  
Family Fun Day



**200+**  
enquiries to The  
Index



Dewis Cymru

**100+**  
ALN Specific  
Resources on  
Dewis Cymru



**11**  
staff became  
Autism Aware



**12**  
monthly sessions  
held at Llandough  
and St David's  
Children's Centres



**4**  
childcare focus  
groups held  
with parent /  
carers



# Feedback

## April 2017 - March 2018

All four of my children are registered on The Index and have a range of different additional needs. It's useful to be able to contact you to find out more in between getting the magazine through the letterbox!

100%



said The Index made a positive difference to their family

Really useful service - wish I'd known about it sooner!

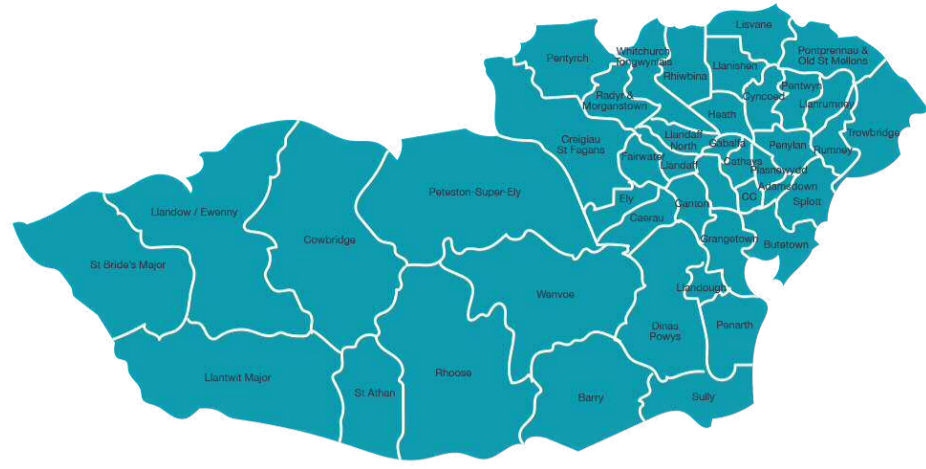
Just wanted to say how useful the Index news has been this month to me. I've gained info on a potential swimming club, ASD advice and a toolkit, which I will be downloading.

Very useful! My son has been registered on The Index for years. Transition guide has been helpful as he becomes an adult

The Index magazine is really useful and valuable to our family as my son has ASD and it has lots of info on groups and activities



# Priorities April 2018 - March 2019



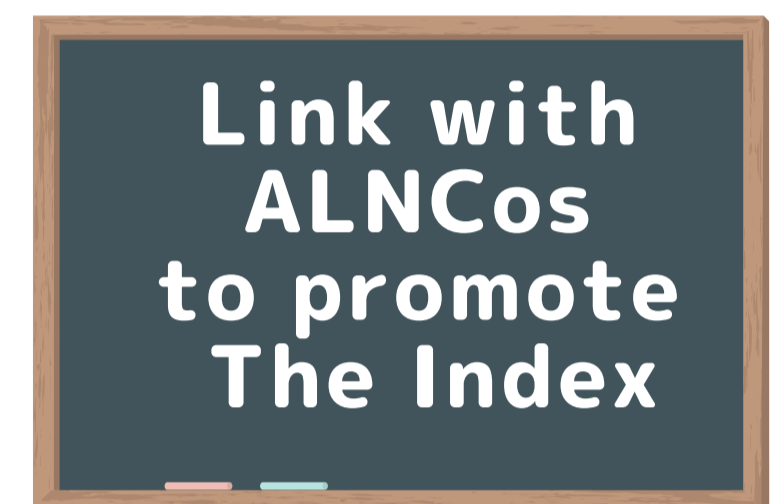
**1** Regionalise Service and Promotion of Service

**5** Simplify Registration Form



**2** Improve information on childcare for children with additional needs

**6**

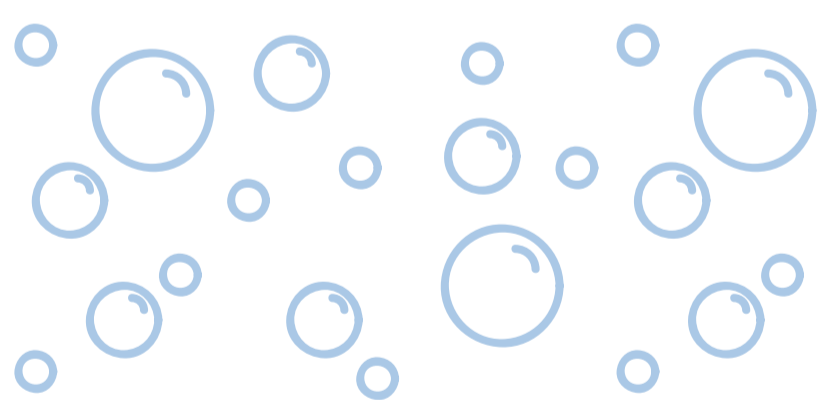


**3** Pilot The Index for 18 - 25years

**7**



**Pilot Drop In Sessions for Carers**



**4** Deliver outreach sessions to engage with families

**8**



**Establish Outreach at Noah's Ark**





**If you know of any groups, projects or services for those with additional needs that you think the rest of Cardiff and the Vale should hear about, then please let us know and we can promote them to families and professionals.**

**If you are supporting someone who would benefit from being included on The Index, then you can access a paper copy or online version of our registration form on our website.**

**Our webpages also have links to online versions of all of the quarterly newsletters that have been produced, and you can sign up to The Index eNews to receive regular updates.**

**We are always looking for new ways to reach out to families and professionals, so if you think it would be useful for us to talk to those that you work with, then get in touch. We can arrange to come along with information on our services and other relevant services.**



 **029 2035 1700**

 **disabilityindex@cardiff.gov.uk**

 **www.cardiff-fis.info**

 **01446 704736**

 **disabilityindex@valeofglamorgan.gov.uk**

 **www.valeofglamorgan.gov.uk/fis**





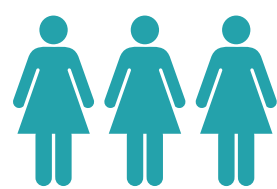
# Annual Report 2017 - 2018



**353 registrations**  
April 2017 - March 2018



**69%**



**31%**

**Most common reason for registration is Autism**



**50% are under Speech Therapy**

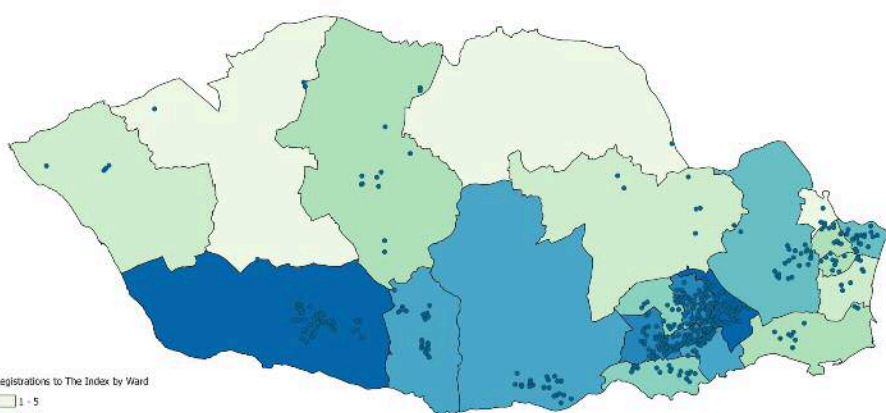
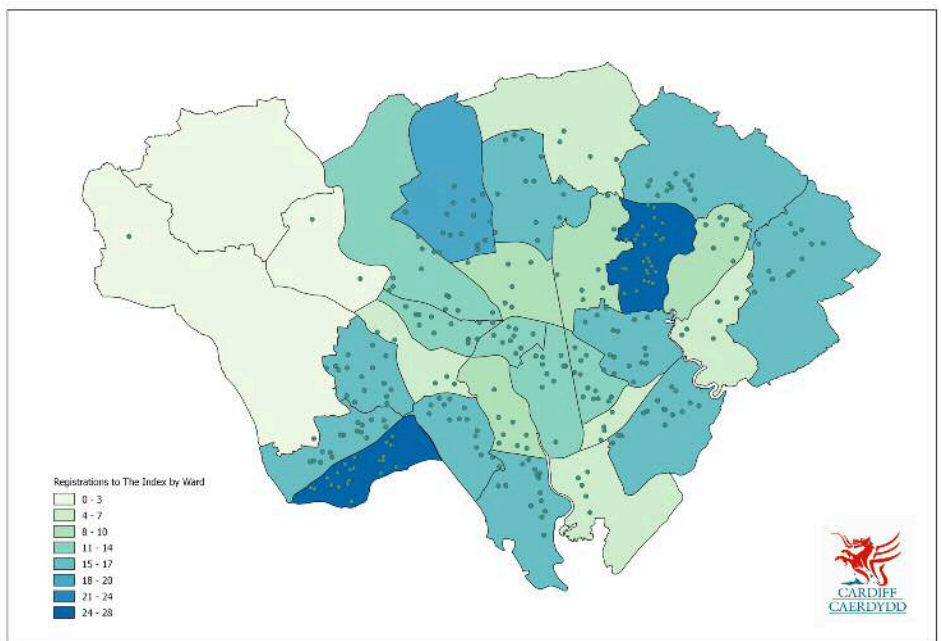


**Over 50% are under a Paediatrician**



**Over 50% of new registrations attend a Special School or Specialist Resource Base**

**The Index was established in Cardiff in April 2016**



**The Index was established in the Vale in April 2012**





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Family Information Services

# Cardiff Annual Report 2017 - 2018

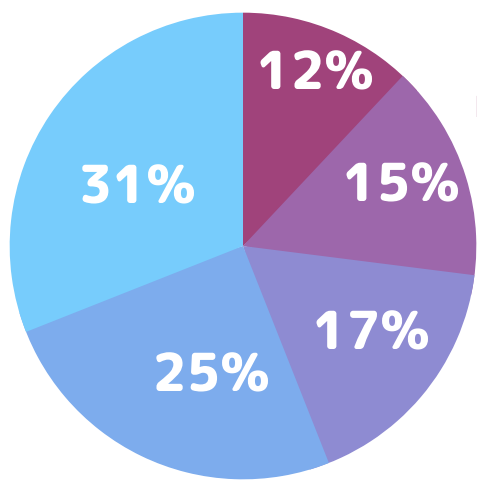
**Total of 349 on The Index in Cardiff by 31 March 2018**



**217 registrations April 2017 - March 2018**

## New Referrals from:

- Social Worker
- Health Visitor
- School
- FIS
- Other

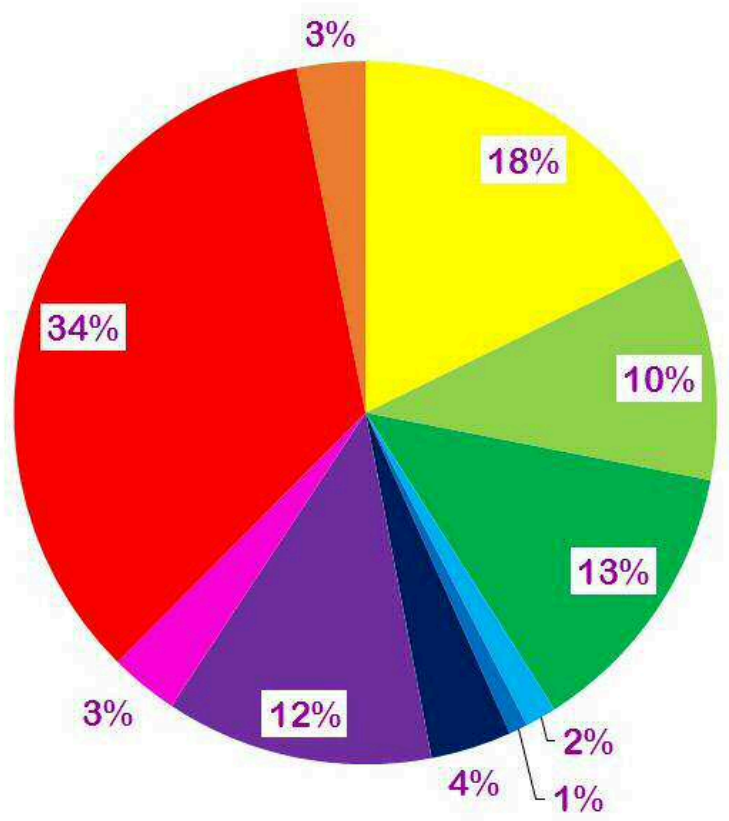


**40%** of those new registrations are on the Autism Spectrum

**20%** of those new registrations have ADHD

**69%**

**31%**



- Development Delay
- Physical Disability / Chronic Illness
- Learning Disability
- Visual Impairment
- Hearing Impairment
- Speech / Language Difficulties
- Behavioural / Emotional Difficulties
- Communication / Socialisation
- Autistic Spectrum Disorder
- Other

**56%** have a Statement



**14%** have a Social Worker



**28%** claim DLA / PIP



**13%** wheelchair users



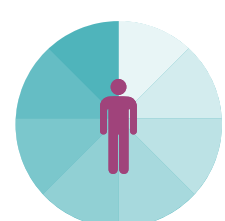
**34%** are on the Autism Spectrum



**4** families receiving the newsletter in Welsh



**23%** are from an ethnic minority



**9%** English / Welsh Second Language



# Vale Annual Report 2017 - 2018

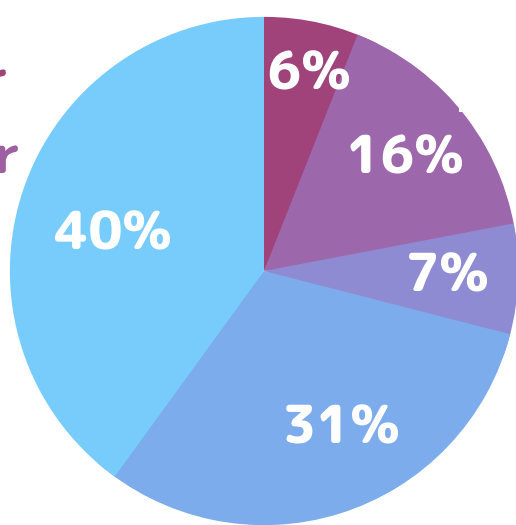
**Total of 612 on The Index in the Vale by 31 March 2018**



**136 registrations April 2017 - March 2018**

## New Referrals from:

- Social Worker
- Health Visitor
- School
- FIS
- Other

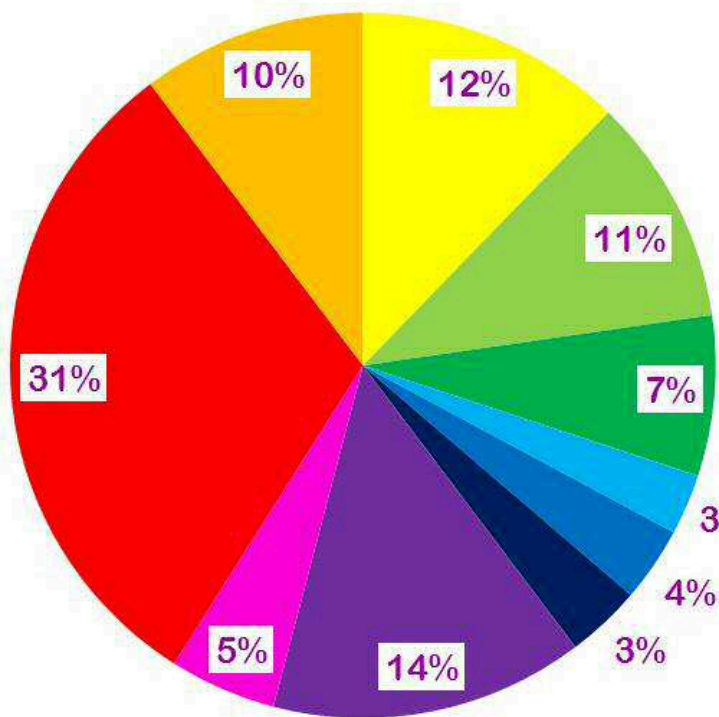


**25%** of those new registrations are on the Autism Spectrum

**25%** of those new registrations have ADHD

**68%**

**32%**



- Development Delay
- Physical Disability / Chronic Illness
- Learning Disability
- Visual Impairment
- Hearing Impairment
- Speech / Language Difficulties
- Behavioural / Emotional Difficulties
- Communication / Socialisation
- Autistic Spectrum Disorder
- Other

**26%** have a Social Worker

**26%** have a Statement

**26%** claim DLA / PIP

**30%** are on the Autism Spectrum

**13%** wheelchair users

**5%** are from an ethnic minority

**500+** ALN specific posts

**100+** ALN specific enquiries

**2** families receiving the newsletter in Welsh

